

AREA 8 COMMITTEE (Bridge, Clifton North, Clifton South) – 10 February 2016

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Corporate Director of Commercial and Operations	Wards affected: Bridge, Clifton North & Clifton South
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Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		X <input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		X <input type="checkbox"/>
Community Services		X <input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		X <input type="checkbox"/>
Adults, Health and Community Sector		X <input type="checkbox"/>
Children, Early Intervention and Early Years		X <input type="checkbox"/>
Leisure and Culture		X <input type="checkbox"/>
Resources and Neighbourhood Regeneration		X <input type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> • Ward priorities • Community engagement • Finance • Safer theme - Crime and anti-social behaviour (ASB) • Neighbourhood theme – Cleansing and Environmental issues • Working theme - Unemployment rates • Housing • Community Protection • Fire • Health Theme – local health priorities 		

The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues:

Ward: Bridge NDO: Abdul Ghaffar

Crime:

- October - December 2015 there were 268 total reported crimes.
- Year to date all crime in Bridge Ward has increased from 83.67% in 2014-15 to 84.18% for 2015-16 (+ 5 crimes)
- November 2015 saw the highest rate of theft with 41 reported incidences – Year to date theft is down by 34 incidences (-10%)
- October – December 2015 there were 3 incidents of hate crime – Year to date hate crime is up by 10 (+143%)
- October – December 2015 there were 11 reported drug offences – Year to date drug offences are down by 7 (-18%)

ASB:

- October – December 2015 there were 117 ASB calls.
- Year to date ASB has decreased from 48.70% in 2014-15 to 41.12% for 2015-16 (less 74)
- The highest rate of ASB was in the month of October 2015 with 53 incidences
- While there is an increase in the number of ASBs being reported, it does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 92 (Year to date)
- Performance increase compared to previous year
- Performance exceeded compared to neighbourhood target of 86

Graffiti Reports:

- October – November 2015 there were 43 incidents – Year to date an increase of +96 (+274%)

Fly Tipping:

- October – November 2015 there were 46 incidents – Year to date an increase of 12 (+8%)

Dog Fouling:

- October – November 2015 there were 10 incidents – Year to date a decrease of -9 (-24%)

Unemployment Rate:

- YTD Data for 2015-16 shows the unemployment figure in Bridge Ward at 2967 which is a decrease of 954 from last year

Community Protection:

- **In December 2015 the following were reported or carried out:**
 - 9 Reports of Graffiti and removal – non offensive
 - 64 Fly tips investigated and reported
 - 2 Businesses visited & trade waste arrangements & off licences checked
 - 19 visits carried out due to casework reports
 - 1 Alcohol confiscations made
 - 1 Dog fouling operation conducted

55 Warning letters issued for overgrown or waste left in gardens and/or alleyways

In December 2015 the following were issued:

5 Fixed Penalty Notices (4 x litter and 1 x abandoned vehicle)

55 Warning letters issued for overgrown or waste left in gardens and/or alleyways

Fire:

- Year to date 2015-16 compared with 2014-15 there was a decrease of 2 deliberate primary & secondary fires in the Bridge Ward (-18%)

Key Successes:

- Tram up and running
- Action on problematic properties (HMO's) – Joined up work between Neighbourhood Services, Community Protection and HMO team.
- YCYV Dragons Den event – Set ward priorities, 19 applications to Dragons Den
- Santa's Grotto – Over 200 children in attendance + parents
- Bridgeway Centre Christmas Event – 25ft Christmas tree, stalls and entertainment

Issues:

- Tram works finishing
- Closure of Meadows Police Station
- Drugs (Dealing and usage including needles /syringes left at decommissioned properties)
- Need for additional resources to deliver engagement/ face to face work with young people who are detached from mainstream provisions
- Further reduction in community engagement work as both contracts for MPT workers have come to an end
- Parking – Need for additional resident parking schemes via citizens requests
- Camps (protesters) at Cliff Road

Event/ Community Engagement:

- See main Ward Performance report for detailed information.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges here include tackling crime, ASB (Arkwright Stores), Off road motorbikes, fly tipping, dog fouling and drugs.

Community Protection has and will continue to leaflet drop, seek intelligence and carryout Operations at known hotspots and aim for FPN's for fly tipping and dog fouling.

Ward: Clifton North NDO: Parbinder Singh

Crime:

- October - December 2015 – there were 197 reported crimes
- Year to date all crime in Clifton North Ward has increased from 45% in 2014-15 to 48.65% for 2015-16 (+47 crimes)
- Largest volume increase for this period was in criminal damage, which is up 27 (26%)

ASB:

- Between October and December 2015 there were 80 ASB calls. This is an decrease of 43(-13%) calls from the same period in 2014 - 2015
- Year to date ASB has decreased from 25.84% in 2014-15 to 22.50% in 2015-2016
- The largest increase was in youth related reports (37)
- While there is an increase in the number of ASBs being reported, it does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 94 (Year to date)
- Performance exceeded compared to previous year
- Performance exceeded compared to neighbourhood target of 86

Graffiti Reports:

- October – November 2015 there were 14 incidents – Year to date an increase of +23 (+329%)

Fly Tipping:

- October – November 2015 there were 6 incidents – Year to date a decrease of 15 (-37%)

Dog fouling

- October – November 2015 there were 6 incidents – Year to date an increase of 4 (31%)

Unemployment Rate:

- Data for November 2015 shows the unemployment figure in Clifton North at 210 – Year to date 1674 which is a decrease of -519 (-24%)

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Community Protection:

- December 2015 the following were issued:
 - 10 Fixed Penalty notices (all for leaving litter)
 - 27 Letter Before Action
- The following were also reported or carried out in December 2015:
 - 14 reports of graffiti
 - 14 reports of fly tipping
 - 3 Dog fouling operations
 - 28 visits carried out due to casework reports
 - 8 business compliance checks conducted
 - 8 pieces of community intelligence submitted

Fire:

- There were 0 deliberate (primary & secondary) fires in Clifton North in November 2015. Year to date 2015-16 compared with 2014-15 there was a decrease of 3 deliberate primary & secondary fires in the Clifton North Ward (-30%)

Key Successes:

- Trams up and running
- Christmas Lights Switch-on

Issues:

- Parking in and around Clifton Estate i.e. Grasby Walk and around Glapton Lane
- Landscape around A453

NATs (Neighbourhood Action Team) – working together on agreed ward priorities. The 'key' challenge is to increase confidence of the community and by having quarterly meetings across both wards will raise awareness, for example, how to set Police priorities.

Ward: Clifton South NDO: Prairie Bryant

Crime:

- October - December 2015 had 231 reported crimes.
- Year to date all crime in Clifton South Ward has decreased by 13% (-101 crimes) from 2014-15 to 2015-16
- Largest volume increase was Domestic Violence, which is up 21 instances YTD compared with YTD last year. There continued to be a decrease in dwelling burglary (-20%) YTD

ASB:

- October – December 2015 there were 201 ASB calls.
- Year to date ASB has decreased by 9% from 2014-15 to 2015-2016
- The largest decrease YTD was in noise related reports (-40)

Cleanliness Index:

- Cleanliness Index Score was 91 (November)
- YTD performance compared to previous year is up
- Performance exceeds the neighbourhood target of 86

Graffiti Reports:

- There were 5 reports of graffiti for October - November 2015. This is a YTD decrease of 3 reports from last year

Fly Tipping:

- There were 11 reports of fly tipping for October - November 2015. This is a YTD decrease of 2 incidents from the previous year

Dog Fouling:

- There were 12 reports of dog fouling for October - November 2015. There is no change YTD

Unemployment Rate:

- YTD Data for 2015-16 shows the unemployment figure in Clifton South at 2341 which is a decrease of 571 from last year

Community Protection:

- In December 2015 the following were issued:
 - 8 Fixed Penalty notices (all for leaving litter)
 - 1 Fixed Penalty Notice (failing to remove dog faeces)
 - 20 Warning letters issued
- The following were also reported or carried out in December 2015:
 - 6 reports of graffiti
 - 21 reports of fly tipping
 - 38 other Community Protection visits responding to Casework

Fire:

- There were 2 deliberate (primary & secondary) fires in Clifton South for October - November 2015

Key Successes:

- In general reductions in YTD figures for crime and ASB

Issues:

- Parking issues across the ward, specifically around Nottingham Trent University and district

Centre

- Closure of Nurse Access Point at Clifton Cornerstone
- Completion of tram works, particularly in the town centre and the reinstatement of green areas.

Events:

NATs (Neighbourhood Action Team) – There are regular monthly meetings with key partners to identify and address ward priorities at a local level.

Recommendation(s):

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| 1 | Area Committee note and comment on the Ward Performance Reports |
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1 REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 None

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 None

6 STRATEGY ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 None

7 EQUALITY IMPACT ASSESSMENT

7.1 An EIA is not needed as the report does not contain proposals or financial decisions

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 Neighbourhood Working 2012 CLT report

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 None